

Camacho, Amy

From: Camacho, Amy
Sent: Thursday, December 01, 2016 12:20 PM
To: jacinta.gisclair@la.gov
Cc: Jennifer Kihlken; amanda.laughlin_la.gov; caryn.benjamin_la.gov; Ngo, Kim; Brown, Jamesr
Subject: Check-In re: Country Club Trailer Park (LA1103010)/Mr. Falco

Good Afternoon Jacinta,

I apologize, I wanted to phone you but I have no voice thanks to laryngitis so I am providing this email. Kim Ngo, my section chief over the Region 6 Drinking Water Program, asked me to follow up with you on several items in regards to water quality concerns with the Country Club Trailer Park (PWS ID#(LA1103010) made by Mr. Falco. Our branch chief, Jim Brown, continues to receive calls from Mr. Falco, with the most recent call received today. Mr. Falco complained to Jim about several issues - the pressure being down again last Friday, November 25th, a continuous slippery feel to the water, and with the recent chemical changes, a strong acidic smell that consumes his trailer that started over the weekend, remains. Does LDH have any updates/information regarding these concerns?

Also, can LDH help clarify the following questions:

- What is the status of an enforcement order? Will one be given to the operator/system?
- Status of LRWA coming out to the system to provide assistance to chlorinate properly? Was a visit conducted yet?
- Did LDH find out anything regarding Mr. Falco's waste water complaint?

Ultimately, EPA management continues to be concerned about the system with allegations being made of the operator, potentially tampering with the system (i.e. pressure), as we know is a criminal activity. The system is still not providing safe, clean water and remains on a BWA. What needs to be done to get this corrected soon, can EPA help? We appreciate your help and feedback as always and thank you Jacinta, for the work you have done with the system.

Sincerely,
Amy C.

Amy

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